# mLAC ১৮৩০ প্রথম প্রুম্বর্গত Excellence in Education Since 1972

#### Maharani Lakshmi Ammanni College for Women Autonomous

Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC
under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC

# REPORT ON FEEDBACK FROM STUDENTS ON INSTITUTIONAL PROCESSES, ACTIVITIES AND FACILITIES - 2020-2021

# **Objectives:**

- 1. To assess the student satisfaction on various parameters reflecting institutional functioning
- 2. To initiate steps towards enhancing the student satisfaction on each of the parameters

## Methodology:

### Step 1: Creation of Google forms

Framing of a structured questionnaire to assess the student satisfaction towards institutional functioning on a 5-point scale

Sl. No	Parameters	V. Good	Good	Fair	Satisfactory	Need for improvement
1.	Admission Process					
2.	Fee Structure					
3.	College Environment					
4.	Infrastructure & Lab facilities					
5.	Faculty					
6.	Training & Placement					
7.	Library Facilities					
8.	Canteen Facilities					
9.	College Office					
10.	Sports					
11.	Alumni Association					
12.	Co-curricular Activities (Guest Lectures, Workshops, Symposia)					
13.	Extra-curricular Activities (Sports, NCC, NSS, Fests)					



Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC
under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC

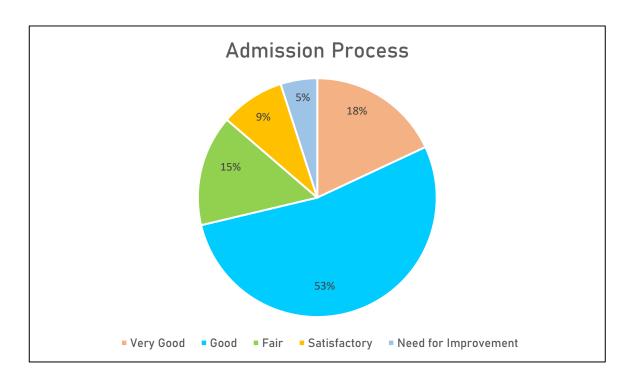
14.	Extension Activities (Community Welfare)	
15.	Wash Rooms	
16.	Overall Impression of the Campus infrastructure	
17.	Safety and Security in the Campus	

- Step 2: Collection of data using Google form from Students of all programs
- Step 3: Analysis of data Calculation of Weighted Average Rating indicating extent of student satisfaction on the various parameters
- Step 4: Diagrammatic Representation of the rating on a scale of 1-5 for each parameter



Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC
under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC

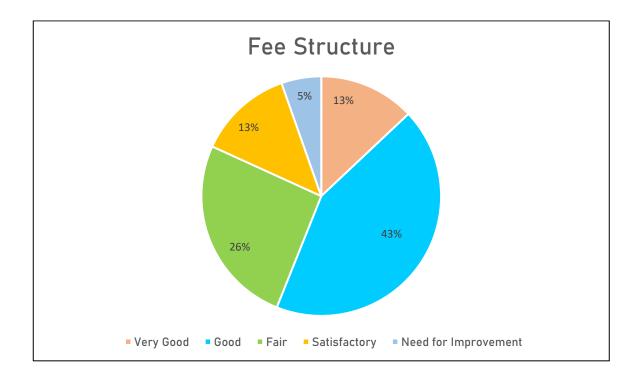
# Distribution of respondents indicating student satisfaction towards institutional functioning



	V. Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	18	53	15	9	5
(%) (WX)					
WX	0.9	2.12	0.45	0.18	0.05



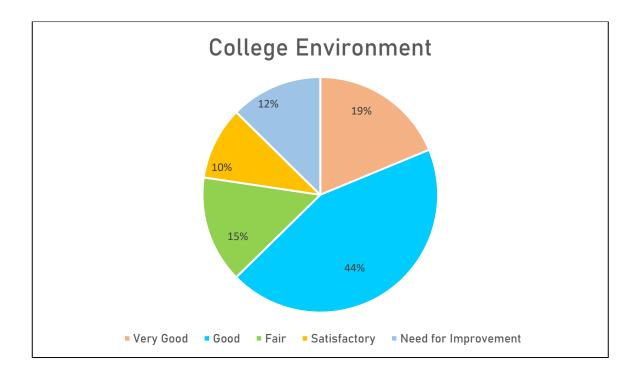
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses (%) (WX)	13	43	26	13	5
WX	0.65	1.72	0.78	0.26	0.05



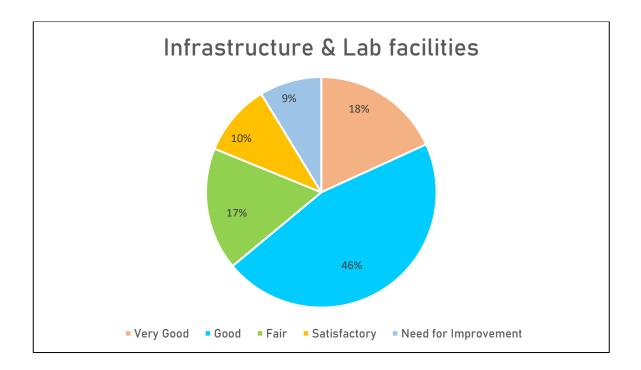
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	19	44	15	10	12
(%) (WX)					
WX	0.95	1.76	0.45	0.2	0.12



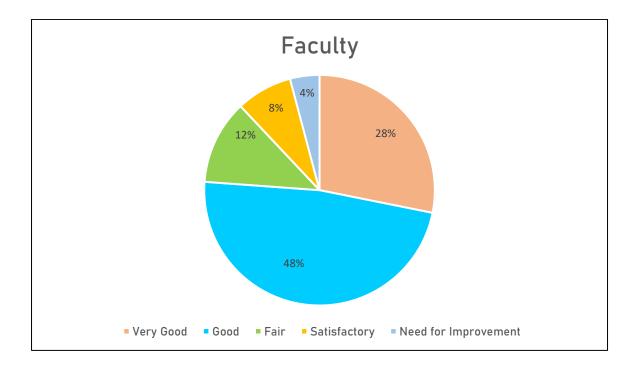
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	18	46	17	10	9
(%) (WX)					
WX	0.9	1.84	0.51	0.2	0.09



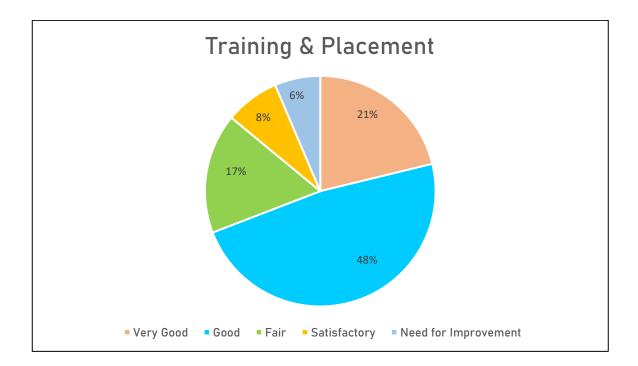
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	28	48	12	8	4
(%) (WX)					
WX	1.4	1.92	0.36	0.16	0.04



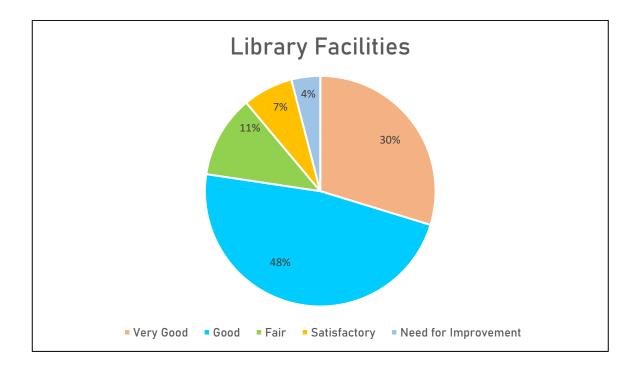
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for improvement
Rating (X)	5	4	3	2	1
Responses	21	48	17	8	6
(%) (WX)					
WX	1.05	1.92	0.51	0.16	0.06



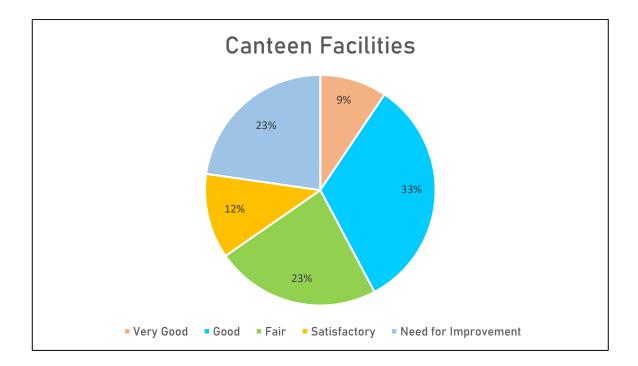
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	30	48	11	7	4
(%) (WX)					
WX	1.5	1.92	0.33	0.14	0.04



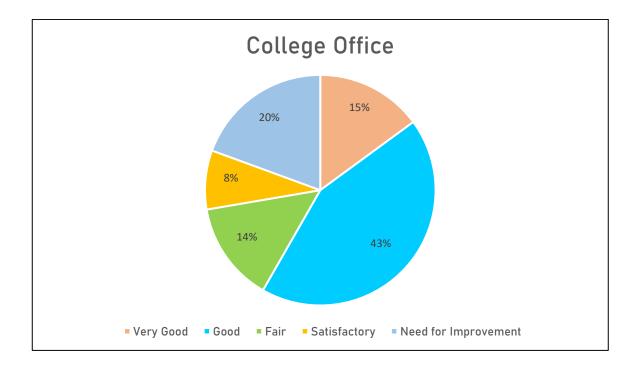
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	9	33	23	12	23
(%) (WX)					
WX	0.45	1.32	0.69	0.24	0.23



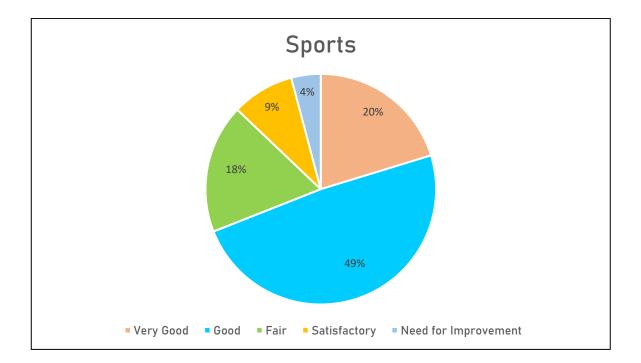
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	15	43	14	8	20
(%) (WX)					
WX	0.75	1.72	0.42	0.16	0.2



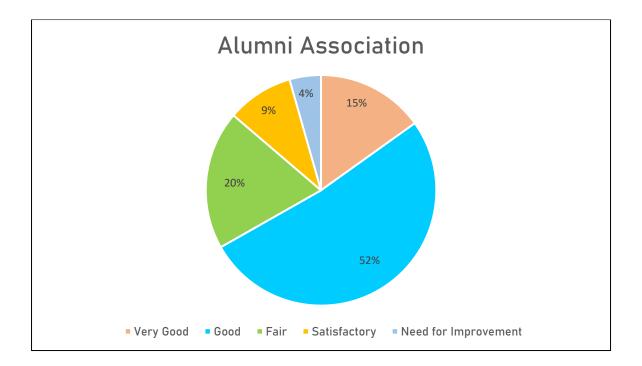
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	20	49	18	9	4
(%) (WX)					
WX	1	1.96	0.54	0.18	0.04



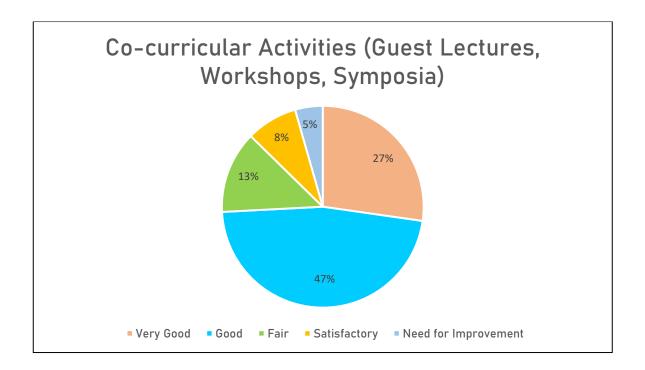
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	15	52	20	9	4
(%) (WX)					
WX	0.75	2.08	0.6	0.18	0.04



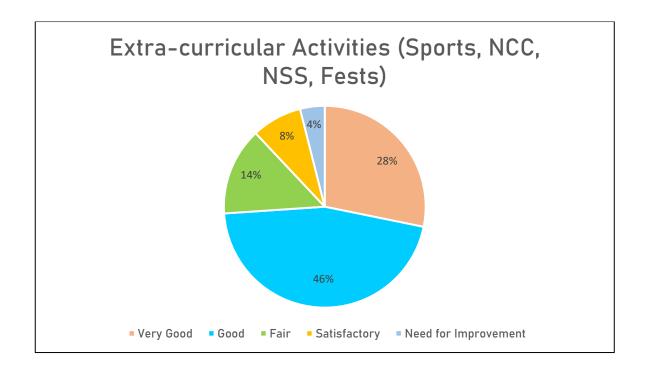
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for improvement
Rating (X)	5	4	3	2	1
Responses	27	47	13	8	5
(%) (WX)					
WX	1.35	1.88	0.39	0.16	0.05



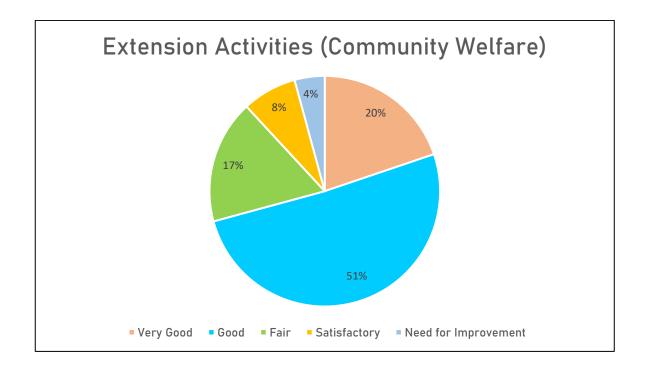
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	28	46	14	8	4
(%) (WX)					
WX	1.4	1.84	0.42	0.16	0.04



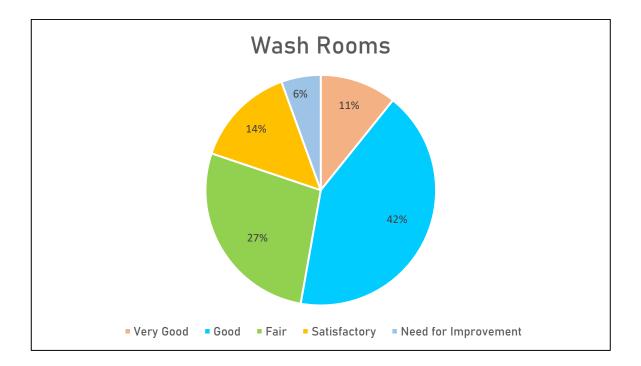
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	20	51	17	8	4
(%) (WX)					
WX	1	2.04	0.51	0.16	0.04



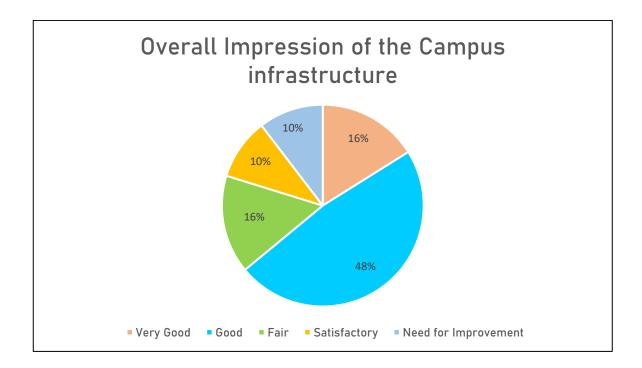
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	11	42	27	14	6
(%) (WX)					
WX	0.55	1.68	0.81	0.28	0.06



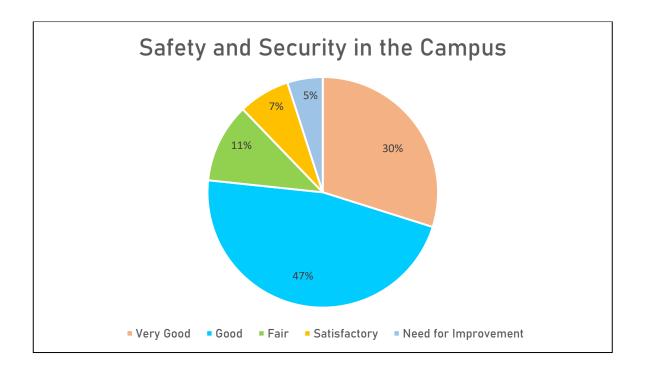
Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses	16	48	16	10	10
(%) (WX)					
WX	0.8	1.92	0.48	0.2	0.1



Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC



	V.Good	Good	Fair	Satisfactory	Need for
					improvement
Rating (X)	5	4	3	2	1
Responses (%) (WX)	30	47	11	7	5
WX	1.5	1.88	0.33	0.14	0.05



Affiliated to Bengaluru City University
Re-accredited by NAAC with "A" grade, Recognised by UGC
under Section 2(f) and 12(b) of the UGC Act 1956
Conferred the Status of 'College with Potential for Excellence' by UGC

# Feedback from Students on Institutional Processes, Activities and Facilities

Sl.	Parameters	Weighted
No.	Parameters	Average Rating
1.	Admission Process	3.7
2.	Fee Structure	3.46
3.	College Environment	3.48
4.	Infrastructure & Lab facilities	3.54
5.	Faculty	3.88
6.	Training & Placement	3.7
7.	Library Facilities	3.93
8.	Canteen Facilities	2.93
9.	College Office	3.25
10.	Sports	3.72
11.	Alumni Association	3.65
12.	Co-curricular Activities (Guest Lectures, Workshops, Symposia)	3.83
13.	Extra-curricular Activities (Sports, NCC, NSS, Fests)	3.86
14.	Extension Activities (Community Welfare)	3.75
15.	Wash Rooms	3.38
16.	Overall Impression of the Campus infrastructure	3.5
17.	Safety and Security in the Campus	3.9

It is observed that the rating by students for institutional processes, activities and facilities is in the range of 2.93 to 3.93, indicating overall satisfaction on all the listed parameters.

ATTESTED

Principal
Maharani Lakshmi Ammanni College
for Women, Autonomous
Science Post, Bangalore - 560 012.